



# P02A – BWNS – Members

## Member Code Of Conduct

*"Do not forget to show hospitality to strangers, for by so doing some people have shown hospitality to angels without knowing it"*  
Hebrews 13:2

This document covers the Code Of Conduct for Members of Bendigo Winter Night Shelter.

### 1. RESPECT AND INCLUSION

- Treat all individuals with respect, kindness, and dignity.
- Promote an inclusive environment free from discrimination and harassment.

### 2. INTEGRITY AND HONESTY

- Act with integrity and honesty in all interactions and activities.
- Avoid conflicts of interest and disclose any potential conflicts to the organization.

### 3. CONFIDENTIALITY

- Respect the privacy of beneficiaries, donors, and fellow members.
- Do not share confidential information without proper authorization.

### 4. PROFESSIONALISM

- Conduct yourself in a professional manner at all times.
- Be punctual, reliable, and accountable for your commitments.

### 5. SAFETY AND WELL-BEING

- Follow all safety guidelines and procedures to ensure the well-being of yourself and others.
- Report any unsafe conditions or incidents immediately.

### 6. COMPASSION AND EMPATHY

- Approach all interactions with compassion and empathy.
- Listen actively and provide support without judgment.

### 7. COLLABORATION AND TEAMWORK

- Work collaboratively with other members, volunteers, and staff.
- Respect the roles and responsibilities of others within the organization.

### 8. ACCOUNTABILITY

- Take responsibility for your actions and decisions.
- Be transparent and open to feedback to improve your performance.

### 9. BOUNDARIES

- Maintain appropriate boundaries with beneficiaries and other members.
- Avoid any behavior that could be perceived as inappropriate or unprofessional.

### 10. CONTINUOUS IMPROVEMENT

- Participate in training and development opportunities.
- Stay informed about the BWNS' policies, procedures, and best practices.